

CALP Database Privacy Policy

Effective Date: January 2026

Community Learning Network (CLN) is committed to safeguarding your privacy and ensuring your personal information is protected. This Privacy Policy outlines how we collect, use, and protect your data.

1. Information We Collect

We may collect the following types of information:

- Personal identification details (name, email, address, etc.).
- User data from interactions with our website, database, CRM, systems.
- Anonymous data for statistical analysis and improving services.

2. How We Use Your Information

We use your data to:

- Provide and improve our services, including user support and system enhancements.
- Customize user experiences and deliver tailored content.
- Conduct statistical analyses to enhance system performance.

3. Data Sharing and Security

- CLN and its partners, such as [Ignite Web Solutions](#), may exchange confidential information strictly for maintenance purposes.
- Your data is stored on Canadian-based servers, ensuring compliance with Canadian privacy laws, including POPA, PIPEDA and CASL.
- We implement robust security measures, including encryption, to safeguard your information.

4. Information Users Collect

- The database enables you to collect, store and manage data for your organization's use. You are solely responsible for all activity on your Account, so please keep your password protected. If you feel that the security of your Account has been breached or accessed without your permission, you are responsible for notifying CLN immediately.
- Any information that users upload to the database, including learner information, is accessible to those who are assigned to your organization's database administrators list.
- You are responsible for your own content, and you must ensure that you have all the rights and permissions needed to use that Content in connection with the Services. CLN is not responsible for any actions you take with respect to your Content, including sharing it publicly. CLN cannot safeguard any information you disclose there.

5. Your Rights

You can:

- Request access to or correction of your personal data.

6. Third-Party Services

- CALP leverages Ignite Web Solutions' [Members Village platform for CRM, database](#), and email services. All third-party providers comply with CALP's privacy commitments.

7. Reservation of Rights

Community Learning Network reserves the right to:

- Disclose information about members where required in good faith, to do so by law or to exercise our legal rights or defend ourselves against legal claims.
- Share information with law enforcement to investigate or prevent illegal activities being committed over our network.
- Disclose your personal information where you have given us explicit consent to do so.
- Monitor user and network traffic for site security purposes and to prevent any unauthorized attempts to tamper with our site or cause damage to our property.
- In its sole discretion, with or without notice, suspend or terminate your use of this site, and remove and discard any content on the site, for any reason. Community Learning Network may also bar you from any future access to the site. Community Learning Network will not be liable to you for any such suspension, termination or prohibition on future access.
- Make changes to this privacy policy or to update it. Where a major change is made, members will be informed by e-mail notification or through a notice on our website. Members and site visitors bear the responsibility to ensure that they have read the changes or updates as the case may be.

8. Contact Us

For privacy-related questions or requests, email us at office@calp.ca